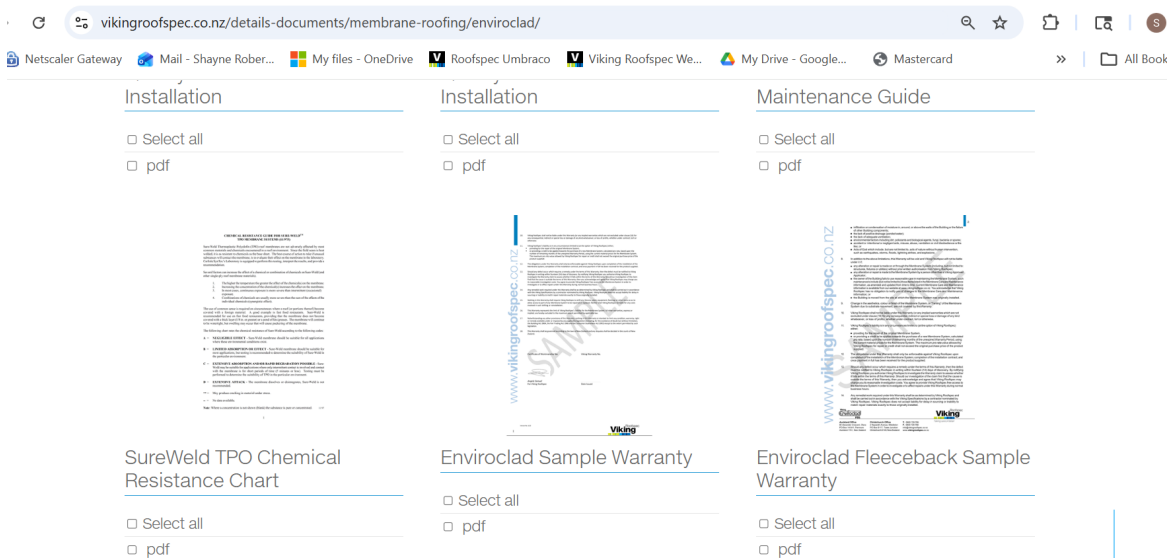


Subject: Re: PDF Thumbnail Generator
Date: Tuesday, 14 April 2026 at 17:05:53 New Zealand Standard Time
From: Shayne Roberts
To: Carson Lewis
Attachments: Outlook-2qrqxsgg.png, Outlook-hamiqftv.png, image.png, Outlook-Logo Desc.jpeg, Outlook-mzt1sl0a.png, Outlook-hzlicg0a.png, image001.png, image002.jpg, image.png, Outlook-Logo Desc.jpeg, Outlook-kqu2qwfi.png, Outlook-aalih2fa.png

Hi Carson,

The screenshot I sent was from the umbraco end (<https://www.vikingroofspec.co.nz/umbraco/#/content/content/edit/5566>), this one is from the front:



<https://www.vikingroofspec.co.nz/details-documents/membrane-roofing/enviroclad/>



Kind Regards,
Shayne Roberts
Viking Group Marketing & Customer Relations
M: 027 212 7683 P: 0800 729 799
80 Alexander Crescent, Otara, PO Box 14 541, Panmure Auckland 1741, New Zealand

www.vikingroofspec.co.nz www.vikingconveyor.co.nz www.vikinggroup.co.nz

From: Carson Lewis <carson.lewis@snipersystems.co.nz>
Sent: Tuesday, 14 April 2026 5:00 pm
To: Shayne Roberts <shayne.roberts@vikinggroup.co.nz>
Subject: Re: PDF Thumbnail Generator

Caution: This is an external email and may have a suspicious subject or content. Please take care when clicking links or opening attachments. When in doubt, contact your IT Department

Hey Shayne,

Can I get a link to the page you are seeing this on? Is this on the front end that customers see or within Umbraco? (I cant quite work it out from the screenshot).

Kind regards,
Carson Lewis



Mobile | [+64 27 824 7449](tel:+64278247449)

From: Shayne Roberts <shayne.roberts@vikinggroup.co.nz>
Date: Tuesday, 14 April 2026 at 16:47
To: Carson Lewis <carson.lewis@snipersystems.co.nz>
Subject: Re: PDF Thumbnail Generator

Whoops - sent the email before attaching the image. See below. This example is the Enviroclad Sample Warranty.

Thumbnail

This is automatically generated.



Update Thumbnail



Do not regenerate thumbnail on publish



Kind Regards,
Shayne Roberts
Viking Group Marketing & Customer Relations
M: 027 212 7683 P: 0800 729 799
80 Alexander Crescent, Otara, PO Box 14 541, Panmure Auckland 1741, New Zealand

www.vikingroofspec.co.nz www.vikingconveyor.co.nz www.vikinggroup.co.nz

From: Shayne Roberts <shayne.roberts@vikinggroup.co.nz>
Sent: Tuesday, 14 April 2026 4:46 pm
To: Carson Lewis <carson.lewis@snipersystems.co.nz>

Subject: PDF Thumbnail Generator

Hi Carson,

Our thumbnail generator is doing something strange...

Its displaying the second page of the document, instead of the first. Why is this?



Kind Regards,
Shayne Roberts

Viking Group Marketing & Customer Relations

M: 027 212 7683 **P:** 0800 729 799

80 Alexander Crescent, Otara, PO Box 14 541, Panmure Auckland 1741, New Zealand

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